GOOGLE IT SUPPORT

Certificate of Completion

The Google IT Support Certificate develops proficiency with basic information technology skills. This program prepares the student for entry-level career positions and transition to a credit certificate or degree program requiring computer troubleshooting, networking, and security skills. Possible careers include, but are not limited to: database administrator, IT specialist, tech support specialist, systems analyst, network engineer, help desk technician, IT support specialist, IT technician, computer user specialist, and IT assistant.

Program Learning Outcomes

Upon successful completion of this program a student will be able to:
- Provide end-to-end customer support, ranging from identifying problems to troubleshooting and debugging.
- Perform day-to-day